



**What will it cover?**

The seminar will provide a valuable update on current IT audit issues and should appeal to all those responsible for managing IT audit as well as to practitioners across both the public services and private sector. Designed as two linked days, delegates may choose to attend either or both days.

**What's in it for you and your organisation?**

The event will:

- provide an opportunity for managers and IT auditors to hear the key issues affecting IT audit;
- bring together the experiences of those working in both the public and private sectors to encourage wider thinking on IT audit issues;
- enable IT auditors and those with an interest in IT issues from an audit perspective to network and discuss common concerns.

**Who should attend?**

This is the key event for all audit management in the public and private sectors and those with an interest in IT issues affecting audit.

The seminar will appeal to:

- audit management
- IT audit management
- aspiring and trainee IT auditors
- experienced IT auditors
- IT security professionals
- users needing an understanding of IT audit and control issues

Pay by cheque, invoice or credit card when you book online

[www.cipfa.org.uk/shop](http://www.cipfa.org.uk/shop)

The courses and conferences booking procedure in the CIPFA Shop has been simplified. Names of multiples delegates with their choice of breakout sessions (where applicable) can now be entered on one form. The Shop offers secure shopping facilities and a variety of payment methods.

**TUESDAY 1 JULY 2003**  
Chair: Ray Butler, Highways Agency

**09.30 Registration and Coffee**

**09.50 Welcome and Opening remarks**

**10.00 Security Risks, The Challenges Facing Organisations**

This opening session will highlight the importance of information security to organisations and outline the initiatives being developed by the DTI and other parts of Government to create a culture of security where risks are understood and appropriately managed.

Geoff Smith, Head of the Information Security Policy Team, DTI

**10.40 Coffee**

**11.00 Risk Management - How to Comply**

This session will outline the Australian Standard on Risk Management and include a demonstration of a methodology - Riskwizard - that deploys the standard.

Keith Warburton, Risk Wizard

**12.30 Lunch**

**13.30 Preparing for BS7799 - Workshop**

This afternoon session will take a fictitious organisation wanting to go for certification & the play enacts the discussions, debate & evidence provided by the Information Security Officer to the Certifying Auditor. The sessions cover a number of meetings detailing the exacting audit requirements & the information provided. There are many twists and turns included in the script to provide both an interesting and, at times, amusing presentation where delegate participation will be encouraged.

Vernon Poole, Deloitte & Touche

David Watson, Business Continuity & Risk Management Ltd

**16.30 Close of day one**

**WEDNESDAY 2 JULY 2003**  
Chair: Chris Hurford, Audit Commission

**09.00 Registration and Coffee**

**09.15 Project Management - Getting things right from the beginning**

In this session, Clive will set out the reasons for, and advantages of, implementing proper project management methodologies in both IT and non-IT projects. Clive will examine in non-technical language, how to implement the fundamental techniques and components of good project management and demonstrate how these will contribute to the overall success of a project.

Clive Billenness, Specialist Manager, Audit Commission

**10.00 Project Auditing What the Text Books don't Teach You!"**

This session will cut through the traditional concepts of auditing system developments and present an alternative and possibly

irreverent view of the subject. A short history of project failures, both computing and non-computing, will be followed by the identification of key lessons and suggestions as to how computer audit can promote success. 'Rear end protection' will be discussed from the viewpoint of 'if things go wrong, where was internal audit?', through to 'if things go right, what contribution did they make?' Anyone of a nervous disposition should not attend!

John Mitchell, Managing Director, LHS Business Control

**10.45 Coffee**

**11.05 A Private Sector View of PFI IT Contracting**

PFI continues to attract much interest within the public sector and this session will explore how the financial implications of IT contracting can be addressed bearing in mind the risks and tensions. It will also discuss how development risk can be reduced and the procurement process eased.

Tuvi Keinan, Associate in the Asset Finance Group & Raj Parkash, Partner in the Commercial Business Group, Clifford Chance

**11.45 How Many Technicians does it take to fix a Desktop PC? - exploring IT service management standards using ITIL methodology**

The performance of IT in the public sector is under increasing scrutiny as its delivery underpins the government's e-agenda.

The appetite for comparative performance information is stronger than ever but we need an approach that focuses measures on achievement of targets for service delivery based on business needs and avoids the endless debate about comparable service ratios.

This session aims to help you understand a 'new' approach - ITIL - that will soon be a household word within public sector IT!

Andrew Ball, Specialist Manager, Audit Commission

**12.30 Lunch**

**13.30 Business Assurance**

Now that eBusiness has become "business as normal", more and more organisations are asking hard-nosed questions about what precisely they are getting from their eBusiness projects. The session will discuss whether we are producing robust and stable products and whether we are opening up insecure pathways into our once private back-office systems.

Stan Dormer, Mindgrove

**14.20 IT Audit - Reality or Myth?**

Diane will discuss the results of CIPFA's recent survey of IT Audit and highlight the responses from auditors and auditees about the state of IT audit within public services.

Diane Skinner, Information Manager, Audit Commission

**15.15 Close with tea**

**Delegate Details**

Mr  Mrs  Ms  Miss  Other \_\_\_\_\_

Surname \_\_\_\_\_

First Name & Initials \_\_\_\_\_

Job Title \_\_\_\_\_

Department \_\_\_\_\_

Organisation \_\_\_\_\_

Address \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Postcode \_\_\_\_\_

Telephone No \_\_\_\_\_

Fax No \_\_\_\_\_

\_\_\_\_\_

Are you a CIPFA/IIA-UK/ISACA/ICAEW member Yes  No

CIPFA Membership Number: \_\_\_\_\_

Special Requirements (dietary, access, etc.) Yes  No

Details \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Your details may be passed on to exhibitors/sponsors.

If you do not wish this to happen please tick here

**Prices (excluding VAT)**

**Residential**

£595.00 + VAT for CIPFA, IIA-UK, ISACA and ICAEW members

£650.00 + VAT for non-members

Please tick if you require a no-smoking room

**Non-residential**

£515.00 + VAT for CIPFA, IIA-UK, ISACA and ICAEW members

£570.00 + VAT for non-members

**Tuesday 1st July (excludes accommodation)**

£320.00 + VAT for CIPFA, IIA-UK, ISACA and ICAEW members

£370.00 + VAT for non-members

**Wednesday 2nd July (excludes accommodation)**

£320.00 + VAT for CIPFA, IIA-UK ISACA and ICAEW members

£370.00 + VAT for non-members

**Payment Methods**

Cheque  Please Invoice  Bacs

**Please return to:**

**Courses & Conferences Unit,**

**CIPFA,**

**3 Robert Street,**

**London, WC2N 6RL**

For office use only

Customer No:

Ack:

Jl:

**P55 20 181 140**

# CIPFA/ISACA IT Audit Seminar • 1 & 2 July 2003

**CIPFA/ISACA IT Audit Seminar 2003**  
**The Burlington Hotel**  
**Birmingham**  
**1 & 2 July 2003**

## Course Availability

To check on course availability please call the Courses Unit on 020 7543 5628.

## Booking Information

To register, please complete and detach the booking form, returning it to **Sarah Edwards, Courses and Conferences Unit, CIPFA, 3 Robert Street, London WC2N 6RL**, or fax it through on 020 7543 5792.

Please note - for extra delegates, a photocopy of the booking form is acceptable.

If paying by cheque, please include a cheque with your booking form made payable to CIPFA (our VAT number is GB 627 3907 25).

Please print this code on the reverse of your cheque: P55 20 181 140. If there is a delay in making payment you may fax through your booking form on 020 7543 5792 with a footnote stating that payment will be posted with the original form.

**Faxed bookings are considered confirmed bookings.**

## How to get to the venue

A map of the venue will be enclosed with your joining instructions. These will be sent to you approximately one week before the seminar.

## Travel and Accommodation

If you require pre-seminar accommodation, you should contact The Burlington Hotel directly (Telephone 0121 643 9191).

## Cancellations

Please write to the Courses and Conferences Unit as soon as you know you will be unable to attend. We will gladly accept substitutions at any stage, or, if written notice is given before 17 June 2003, we will be pleased to offer a full refund less an administration charge of £30.00. After this date we will consider refunds on an individual basis.

You can also register online [www.cipfa.org.uk/shop](http://www.cipfa.org.uk/shop)  
All bookings are acknowledged.

• The Burlington Hotel • 1 & 2 July 2003 •



**CIPFA**

*Information Systems  
Audit and Control  
Association*  
United Kingdom and Ireland Chapters

Supported by:



Faculty of  
Information Technology



The Institute of Internal Auditors  
UK and Ireland

*Information Systems  
Audit and Control  
Association*  
United Kingdom and Ireland Chapters

**CIPFA**

The Chartered Institute of Public Finance and Accountancy  
Registered with the Charity Commissioners of England and Wales Number 231060



INVESTOR IN PEOPLE

[www.cipfa.org.uk](http://www.cipfa.org.uk)