

# THE SECOND ANNUAL EUROPEAN CYBER SECURITY IN THE FINANCIAL SERVICES SECTOR EXECUTIVE SUMMIT

**30 November - 1 December 2004**  
**ExCeL Conference Centre**  
**London, England**

**Your Best Opportunity To Discover The Latest & Most Important Security Issues & To Network With Top Information Security Officers, Systems Technology Professionals, Lawyers, Risk Managers, Compliance Officers & Auditors At Securities, Insurance Companies & Banks.**

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Mark Stanhope, Information Security Manager **BACS**

Alex Mitchell, Senior Associate **BAKER & MCKENZIE**

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Vanchikal Joseph Kurian, IT Security Technical Specialist **DRESDNER KLEINWORT WASSERSTEIN**

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# PROGRAM

## TUESDAY, 30 NOVEMBER 2004

- 08.15** *Registration... Continental Breakfast*
- 09.00** **OPENING REMARKS: AN OVERVIEW ON SECURITY POLICY, EMPLOYEE EDUCATION, RESOURCE ALLOCATION, AND INCIDENT RESPONSE IN EUROPEAN FINANCE**  
Eoin Fleming, *Chief Security Specialist*  
**HP SERVICES IRELAND FOR BANK OF IRELAND**
- 09.15** **MAINTAINING SECURITY: THE CISO PERSPECTIVE**  
• Evaluating the CISO Role • What Drives Information Security Policy: Law? CIO? Just Being Proactive?  
• Where Should you Put Your Resources? • Determining How Much to Spend on Security • The Role of Physical Security  
• What are your Greatest Challenges • CISO Relationship to Board: Reporting Incidence and State of Security • Building an Alliance Between Staff, Business Lines, and Security Professionals  
• How Can the Operational Risk Manager Help?  
*Session Facilitator:*  
David Boye, *Chief Security Officer* **SAXO BANK**  
*Panel Participants:*  
Mike Britnell, *Bank Security Advisor* **BANK OF ENGLAND**  
Patrice McDonald, *Global Head-Information Risk Management & Operational Risk* **BARCLAYS CAPITAL**  
Ian Curry, *CISO-Europe, Middle East and Africa* **REUTERS, LTD.**
- 10.15** **HOW MUCH IS ENOUGH SECURITY? HOW DO YOU ORGANISE YOUR SECURITY DEPARTMENT BASED ON RISK APPETITE?**  
• Do I Need Both Firm-Wide Security & Distributed, Business-Line Level Security? • Is Application- & Network-Level Security Necessary? • With Just One £ or € Left, What Should I Spend it on? • Should Wireless Connections, External Email/IM, and Internet Access be Allowed?  
• Building a Winning Team: CISO, Staff, Vendor Relationships  
• How Much Detail Does Upper Management Need?  
• Managing Systems Access • Employee-Generated Threats  
*Panel Participants:*  
Mike Britnell, *Bank Security Advisor*, **BANK OF ENGLAND**  
Ian Curry, *CISO-Europe, Middle East and Africa* **REUTERS, LTD.**  
David Boye, *Chief Security Officer* **SAXO BANK**
- 11.15** *Refreshments*
- 11.40** **ACCESS MANAGEMENT: KEEPING OUTSIDERS OUT**  
• Employee/Vendor Remote Access • Authentication  
• Federated Identity Management • Single Sign-On  
• Messaging • Virtual Private Network & Gated Communities  
• LANs • Customer Access • Architectures & Control Principles  
• Policy Creation • Device Management • Encryption  
• Security Standards • VOIP Best Practices  
*Panel Participants:*  
Vanchikal Joseph Kurian, *IT Security Specialist* **DRESDNER KLEINWORT WASSERSTEIN**  
Kari Oksanen, *Head of Risk Management-Electronic Banking* **NORDEA**
- 12.25** **ENTERPRISE-WIDE SECURITY & RISK MANAGEMENT**  
• Maintaining Service through Good Employee and Managerial Procedures • Setting Standards & Following Security Best Practices • Detection Product Assessment  
• Analyzing the Cyber Security-Physical Security Relationship  
• Assessing the Role of the Risk Manager  
*Panel Participants:*  
Annick Loks, *Information Security Officer* **ING**  
Kari Oksanen, *Head of Risk Management-Electronic Banking* **NORDEA**
- 13.10** *Luncheon*
- 13.25** *Luncheon Roundtable Discussions Commence*  
*These smaller, more focussed discussions address key issues in an interactive, intimate setting. Audience interaction is strongly encouraged.*
- A. AUDITORS' ROUNDTABLE**  
Richard Hall, *Information Technology Auditor* **CANADA LIFE**
- B. BUSINESS CONTINUITY PLANNING: DATABASE SECURITY & MISSION-CRITICAL DATA**  
Bent Poulsen, *Chief Information Systems Auditor* **VP SECURITIES SERVICES**
- C. EMPLOYEE MALFEASANCE AND WHAT YOU CAN DO ABOUT IT**  
Michael Colao, *Director-Information Strategy* **DRESDNER KLEINWORT WASSERSTEIN**
- D. HACKER ROUNDTABLE**  
Richard Fry, *Malware Defence Technical Specialist*, **HBOS PLC**
- E. SECURITY IN WIRELESS LANS & WANS**  
Paul Brettle, *Senior Consultant* **INSIGHT CONSULTING**
- F. SECURITY & IT GOVERNANCE/COBIT**  
Charles Mansour, *Immediate Past President* **ISACA LONDON**
- G. SECURITY ON A SHOE STRING: A SMALL COMPANY PERSPECTIVE**  
Pava Walker, *Interim Head of Information Security* **BARING ASSET MANAGEMENT**
- 14.25** *Roundtable Discussions Conclude*
- 14.40** **COST & BUDGET ISSUES FOR CYBERSECURITY MANAGEMENT**  
• What is Upper Management Willing to Pay For?  
• What Does your Firm Really Need? • How do you Put a Value on Security? • What is your Decision Matrix?  
• How Much Security Really Costs: Software, Service, & Staffing  
• Budgeting & Prioritizing Resources  
*Panel Participants:*  
Patrice McDonald, *Global Head-Information Risk Management & Operational Risk* **BARCLAYS CAPITAL**  
Gan Subramaniam, *Head of Information Security* **HOMELoAN MANAGEMENT LTD.**

# R A M M E

## 15.25 EVALUATING THE LATEST WORMS, VIRUSES & SYSTEM INTRUSIONS

- The Web as a Propagation Method • Denial of Service
- Malicious Code • Phishing/Identity Theft • Fraud
- Social Engineering, SQL Injection & Trojan Horses
- Portable Storage Devices • In-House v. Outside Threats
- Blackmailing • Wetmoney • Scob • Malware • MyDoom
- Spyware v. Spyware

### Panel Participants:

Richard Fry, *Malware Defence Technical Specialist* **HBOS PLC**  
Mark Burnette, *Global Information Security Officer*  
**WILLIS GROUP, LTD.**

## 16.10 Refreshments

## 16.35 CASE STUDY: THE ULTIMATE PERSONALISATION WALLET USING PKI & BIOMETRIC

- How to devise a wallet system that is totally independent?
- Why is wireless a key access channel? • Why use PKI & Biometric Tools?

### Presenter:

Gareth Wong, *Founder, CustomerLife*  
**WORLD WIRELESS FORUM**

## 17.05 GADGETS, MULTIMEDIA APPLICATIONS & SECURITY

- Wired v. Wireless • System Integration
- Imminent Technological Advances • Gains in Productivity
- Feature-Rich Device Evolution • Software, Service & Hardware Update • Security in M-Banking & M-Payments
- Partnering with Device Providers • Security Issues for PDAs & Hand-Helds, Cell Phones, Audio & Video, Telephony, VOIP & Conference Calls • Bluetooth Technology

### Panel Participants:

Eoin Fleming, *Chief Security Specialist*  
**HP SERVICES IRELAND FOR BANK OF IRELAND**  
Brian Hayes, *European Head-Worldwide Enterprise Security & Telecommunications* **MORGAN STANLEY**  
Juha Risikko, *Product Manager-Internet & Mobile Banking*  
**NORDEA**  
Tony Fish, *Chairman* **WIRELESS ECADAMY**

## 18.05 Networking Cocktail Reception

## 19.00 Day One Concludes



# WEDNESDAY, 1 DECEMBER 2004

## 08.30 Continental Breakfast

## 09.00 DEFENSE AGAINST THE DARK: SECURITY BREACH PREVENTION & PHISHING

- Disaster Aversion v. Disaster Recovery • Penetration Testing
- Ethical Hacking • Honey Pots • PKI • Efficient Implementation of a Single-Sign-On Model • Risk-Based Programs • Network & Application Level Security • Patch Management/Software Vulnerabilities • Validating Vendors' Websites: Digital Certificates • Cardholder-Not-Present (CNP) Fraud
- Preventing Phishing & Identity Theft on Email & IM

### Panel Participants:

David Gibbs, *Information Security Services Manager* **BACS**  
Kamal Khan, *Assistant Director Internal Audit*  
**RABOBANK INTERNATIONAL**  
Avi Corfas, *Vice President-Managing Director EMEA*  
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## 9.45 EMAIL, INSTANT MESSAGING & SPAM

- Latest Threats and Risks • Architecture • Filtering • Digital Signatures • The Security of Remote Email Access • Archiving and Storage Management \* Retrieval Issues • Spam's Impact on Warehousing Communications • Surveillance • Specific Problems With Email Providers • How Much Does Spam Really Cost Your Company? • Selecting a Spam Prevention Vendor

### Panel Participants:

Brian Hayes, *European Head-Worldwide Enterprise Security & Telecommunications* **MORGAN STANLEY**  
A Representative from **SYBARI SOFTWARE EMEA**  
Mark Burnette, *Global Information Security Officer*  
**WILLIS GROUP, LTD.**

## 10.45 Refreshments

## 11.10 LEGAL UPDATES & NEW REGULATIONS' IMPACT ON POLICY, IMPLEMENTATION & COMPLIANCE

- Critical UK and Other Euro Zone Laws • Relevant Overseas Regulations • ISO/FSA/CESR/SEC Requirements • What New Regulations are on the Horizon? • How do I Interpret these Laws? How Well am I Complying? • Can Basel II Compliance Improve your Company's Financial Position? • Compliance to Avoid Being the Only Intruded System, and to Avoid Stiff Fines or Jail Time • Necessary Employee Training • Creating Industry-Wide Identity Standards • Process for Review

### Panel Participants:

Alex Mitchell, *Senior Associate* **BAKER & MCKENZIE**  
Michael Colao, *Director-Information Strategy*  
**DRESDNER KLEINWORT WASSERSTEIN**  
Steve O'Reilly, *Senior Consultant* **INSIGHT CONSULTING**

## 12.10 SECURITY ISSUES IN OUTSOURCING DEPARTMENTS AND OFFSHORING OFFICES

- Outsource What? • Risks Associated with Third-Party Vending • Monitoring Third Party Vendors and Offshore Office Systems • Monitoring Through Risk Management and Audit • When Does it Make Sense From a Security Standpoint to Keep It In-House? • Should you Outsource Security? • Evaluating Approaches • Choosing a Vendor

### Panel Participants:

Mark Stanhope, *Information Security Manager* **BACS**  
Charles Mansour, *Immediate Past President* **ISACA LONDON**  
Teresa Jennick, *Outsourcing Manager* **LLOYDS TSB BANK PLC**  
Bent Poulsen, *Chief Information Systems Auditor*  
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## 12.55 The Second Annual European Cyber Security in the Financial Services Sector Executive Summit Concludes

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