



8th Annual

WEBSEC 2005

i-SECURITY WORLD CONFERENCE

Driving information security in today's web-enabled enterprise

Gain 37 CPE Points!

Case Studies from:

- Alliance & Leicester plc.
- Barclays Group
- Bradford & Bingley plc.
- BT
- Cable & Wireless
- European Patent Office
- Experian
- Genworth Financial, Payment Protection Insurance
- High Tech Crime Unit
- Homeloan Management Limited
- MCI
- Merrill Lynch International
- Munich International Airport
- London Borough of Newham Council
- NMBS - Belgian Railway
- Reuters
- Royal Mail
- Standard Chartered Bank
- TIM Hellas Telecommunications
- Vodafone
- Winterthur Insurance Group
- Wolverhampton City Council
- World Intellectual Property Organization

3 Tracks, 3 Days, 5 Debates, Over 50 Speakers on the Top Web-Based Security Trends & Tactics, including:

- Live Hacking & Auditing Demos: Web Apps, VPNs, Wireless
- Hear Patch and Identity Management Strategies that Really Work!
- New Case Studies on How to Ensure a Reliable and Undisrupted Network
- Tried and Tested Tools to Wipe out those Hackers, Spammers, Spoofers and Phishers

Conference

15th, 16th & 17th March 2005
London, UK

Workshops

14th & 18th March 2005

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Pre-Conference Workshops: Monday 14th March 2005

Workshop 1: Practicalities of Information Security Management **

Led by: **Charles V. Pask**, *Managing Director, ITSEC Associates Ltd*

Information security is only as weak as the way it is managed. As a manager responsible for delivering trusted services across the IT environment, get up to date with the security elements that make up the Enterprise Security Model. The technical aspect of information security is only one side of the story. Best practice information security needs strong management to understand the bigger issues, establish good security policy and practice, and plan for a rapidly changing future. This workshop is designed to give the information security manager, the tools necessary to create, mould and deliver a consistent and cost-effective quality information security service to your organisation.

What will you learn?

- Key current issues in information security management
- How to implement and manage a security programme
- How to develop an organisation-wide security culture
- Policies, standards, procedures, and guidelines: creating a strong foundation through policy; distributing and maintaining policies, standards, and procedures; specific policies for Internet information security
- Performing a risk analysis of your network environment
- Surveying the security features of: automated policy managers; intrusion detection systems; remote access methods; add-on security products
- How to identify common information security vulnerabilities and tools
- Detecting and reacting to computer crime, accidents and errors
- Contingency planning and reputation management
- Legislation and standards
- The future of information security in the organisation

About Your Workshop Leader: **Charles Pask** is responsible for delivering global IT security and IT audit services, including public training courses, in-house training courses, conferences, symposiums, and consulting. Previously, he was a Director with MIS Training, and Director of Information Security Institute (ISI) European and Middle East e-Security Services. Mr. Pask has over 20 years' experience in IT, IT audit, and IT security, and was the Information Security Manager for Alliance & Leicester plc prior to joining MIS. Mr. Pask has been a member of the ITSEC Common Criteria team working with the DTI, and a committee member of the APACS Security Advisory Group and the LINK Security Group.

Workshop 2: Network Security for Today ***

Led by: **Vincent Bieri**, *Security Marketing Manager (EMEA), Cisco Systems*

What will you learn?

- Basics of attacking today's networks
- How to secure networks with firewalls
- Facts behind host and network intrusion detection/prevention systems
- VPN technology and architectures for secure communications
- Specific network security concepts, security of wireless, voice, storage, switches and routers
- Security realities, trends and myths: open discussion time

About Your Workshop Leader: **Vincent Bieri** has worked for Cisco for the last 7 years in various technical and business development positions. As part of this role Vincent developed a number of training programmes for Cisco's customers, partners as well as Cisco employees. Vincent holds an Engineering degree in Computer Science from University of Applied Science of Fribourg in Switzerland.

Workshop 3: Vulnerability Testing Tools & Techniques ***

Led by: **Ken Cutler**, *Vice President - Information Security, MIS Training Institute*

Effectively auditing today's network technology can be a daunting challenge. In this intensive workshop, you will learn how to systematically enumerate and test the security of important hotspots within a complex network. Through a series of detailed case studies and demonstrations, you will receive the necessary guidance to build a versatile and powerful cyberspace audit toolkit to test for security vulnerabilities that are frequently exploited by hackers and other intruders.

What will you learn?

- How to define audit objectives and develop an overall work plan for external and internal network vulnerability testing
- Resources for keeping current on the latest vulnerabilities and hacker exploits
- How to select the necessary hardware and software to build an effective vulnerability testing workstation
- Through live demos: Tools and techniques to enumerate and test the security of wired and wireless networks
- Strategies for effective corrective action programs to address the large number of vulnerabilities detected in most organisations

About Your Workshop Leader: **Ken Cutler** is the Vice President of Information Security at MIS Training Institute, where his responsibilities include directing MIS' infosecurity public training programs and setting the strategy for MIS' information security certificate programs. Mr. Cutler was formerly with American Express Travel Related Services where he had world-wide responsibilities for security standards, awareness programs, risk assessments, and security consulting services. Previously, he served as the CIO for Moore McCormack Resources. He also headed up the security program at Martin Marietta Data Systems.

Post-Conference Workshops: Friday 18th March 2005

Workshop 4: Security Governance, Maturity and Metrics **

Led By: **George Thompson**, *Director IRM Security and Continuity* & **Nick Bleech**, *Principal, KPMG LLP (UK)*

The workshop will take an in-depth look at security governance, its elements and relationships and how governance within your organisation relates to the Information Security Management System. You will investigate what is required for security governance to be effective and provide benefits to the business.

What will you learn?

- What steps are required to achieve security governance
- How to use an understanding of security maturity to develop appropriate security programmes for your organisation
- How to develop metrics for measuring the effectiveness of governance and security operations in your organisation

About Your Workshop Leaders: **George Thompson** has extensive advisory experience in security management programmes, processes and architectures. With 14 years experience in the security and networking arena, George works with major clients creating security management frameworks and the strategies for the implementation. George's security experience covers the spectrum of security including corporate security policy and governance, IT security policy, procedures and standards, security reviews of process and technology, application security assessments, security architecture development and deployment.

Nick Bleech is Principal Advisor for Security Management within the firm's Technology Advisory Services practice, providing authoritative advice and challenge on strategic security issues to Heads of Security and IT in leading UK and International clients. He has 25 years IT experience, 18 in information security, with extensive security experience in Financial Services, Energy, Manufacturing, Government and Telecommunications. He is a Board member of the Jericho Forum, and a co-author of the European ITSEC, which was a precursor to the ISO Common Criteria for Information Security.

Workshop 5: Enforcing Internal IT / Web Surfing Policy's: How To Design And Implement A Clear Web Usage Policy **

Led by: **Jeremy Barker**, *Technical Director, Orthus Ltd*

This workshop will include a hands-on session to show the effectiveness of current network and desktop policy enforcement tools. You will leave with an in-depth understanding of the aspects of privacy, security, and liability that need to be covered in policies and tactics to be able to develop a security policy and process architecture to support your organisation's web applications.

What will you learn?

- What you must prevent to be compliant with current legislation
- How to monitor and enforce internet and desktop policies
- How to prevent staff from carrying out on-line transactions
- How to prevent staff from using unauthorised devices on your network
- Proving it!

About Your Workshop Leader: **Jeremy Barker** gained experience as an analyst programmer in commercial security applications, before moving into systems programming. He joined Digital Equipment Company (DEC) as a pre-sales security software specialist, progressing to Senior Consultant and after 5 years he became Manager of the UK Benchmark Center in DEC UK Headquarters. At the forefront of technology with a heavy involvement with customers at the highest technical level for a further 5 years, Jeremy co-founded speed-trap a security policy management software solution. He was the creator of the award winning technology behind Prophet, speed-trap's flagship product. Jeremy is responsible for several patent applications, three of which have already been granted.

Workshop 6: Hacking & Auditing Web-based Applications ***

Led by: **David Rhoades**, *Principal Consultant, Maven Security Inc.*

From sign-on to sign-off, and everything in between, this workshop goes beyond typical web server configuration tips to show you how to test your web-based application for security flaws ranging from the subtle to the severe. Step-by-step you will go through how to identify security weaknesses for web-enabled services that could be exploited by remote users. Some of the key areas covered include:

- Information Gathering Attacks - how hackers read between the lines
- User Sign-On Process - user-name and password harvesting, resource exhaustion
- User Sign-Off Process - are users really signed off?
- OS & Web Server Weaknesses: buffer overflows and default material
- Encryption: finding the weakest link
- Session Tracking: URL rewriting, basic authentication, and cookies; strengths and weaknesses; session cloning, IP hopping, and other subtle dangers; a recipe for strong session IDs
- Authentication - server, session, transactional
- Transaction-level issues: hidden form elements; unexpected user input; GET vs. POST; JavaScript filters, Improper Server Logic

About Your Workshop Leader: **David Rhoades** is a principal consultant with Maven Security Inc., which is headquartered outside Washington DC and provides information security assessments and training. David's expertise includes web application security, network security architectures, and vulnerability assessments for networks and telecommunication systems. Past customers have included domestic and international companies in various industries, as well as various U.S. government agencies. David has been active in information security consulting since 1996, when he began his career with the computer security and telephony fraud group at Bell Communications Research (Bellcore).

Technical depth is indicated for each workshop as follows:
Low * Medium ** High ***



08.30 Coffee and registration

09.00 Opening Remarks From The Chairman

Ken Cutler, *Vice President - Information Security, MIS Training Institute*

09.10 Keynote: Tearing Down The Walls *

In a connected world, companies need to be able to share data with customers, partners and suppliers. They also need to allow more flexible modes of connection into their own networks from a variety of connecting systems. As a result the traditional 'hard perimeter' is no longer an appropriate approach to security. In this plenary session, John Meakin, a founder member of the Jericho Forum, will show you how this new group is working to influence vendors to provide the security solutions that you will need over the next few years. Leave with a better sense of the implications this will have short-term and longer-term for security within your organisation.

John Meakin, *Group Head of Information Security, Standard Chartered Bank, Co-Founder, Jericho Forum*

10.00 Keynote: The State of Information Security and the Nation *

This session will discuss from an independent view on the role of the information security services and software/hardware industry in helping business with protection and privacy. You will learn that far from just selling software, hardware and services, consulting firms and providers must help their clients meet their business objectives by providing help with more than just advice, training, change management and education, integrated and interoperable environments - an holistic approach!

Ray Stanton, *Global Head of Security Practice, BT*

Technical depth is indicated for each session as follows:

Low *
Medium **
High ***

10.30 Morning Coffee Break

STREAM 1: Policy, Risk & Governance	STREAM 2: IT Infrastructure Security	STREAM 3: Enterprise Application Security
Legal, Governance & Compliance Challenges	Key Security Tools to Protect Your Assets	Real World Identity & Access Management
<p>10.45 Security & Sarbanes-Oxley: How To Implement A Formal Control Environment *</p> <p><i>CASE STUDY</i></p> <p>Discover how this leading insurance group implemented formal IT controls within a large IT organisation. You will hear proven tips on how to realign your security strategy to meet this law.</p> <ul style="list-style-type: none"> Project setup and implementation issues What where the challenges? How can you learn from these? How can you take advantage of the business opportunities? <p>Claus Norup, <i>Head Risk Management & International IT, Winterthur Insurance Group</i></p>	<p>10.45 Security Policies? Ugh, Just Give Me A Firewall **</p> <p>Start Programs Firewall Rules Add rule Permit all hosts destination port 4695/tcp. Um, why did you just do that? Surprisingly (or not), security policies in many organisations are hidden, reflect thinking ten years ago, or simply don't exist. This session will help you understand why it is important to have a security policy, how to encourage end-user participation, and provide suggestions on what makes up a good policy, including:</p> <ul style="list-style-type: none"> Was there a business justification for creating that hole? Was the decision backed up by your security policy? You do have an up-to-date, regularly reviewed policy, right? <p>Stephen Lamb, <i>Lead Information Security Specialist, Microsoft</i></p>	<p>10.45 Architecting Identity & Access Control Management Systems ***</p> <ul style="list-style-type: none"> Defining the key control points for identity and access control management: identification, authentication, authorisation, auditing, policy compliance Essential policies and administration infrastructure necessary to support the technical infrastructure Techniques for gathering the necessary IT and organisation information Using a Security Management Cycle to determine solution sets for diverse organisations Practical benefits and pitfalls of enterprise identity and access control solutions <p>Ken Cutler, <i>Vice-President, Information Security, MIS Training Institute</i></p>
<p>11.45 Basel II: How To Tackle The Real Information Security Impacts *</p> <p><i>CASE STUDY</i></p> <p>The lessons for the management of risk and information security professionals should be learned now, and projects will undoubtedly act as a framework for the risk management in other areas. Hear how you can best prepare your IT security systems to meet these requirements.</p> <ul style="list-style-type: none"> Novel approaches to preparing for Basel II How do you integrate this into the overall IS infrastructure? Databases for both internal and external current and historical data Assess threats and vulnerabilities in the existing IT environment: applications, networks, operational procedures and policies What are the regulatory requirements of Basel II relating to internet and web security? <p><i>Speaker to be confirmed</i></p>	<p>11.45 Local Government Infrastructure Security In The Age Of Internet And Partnerships **</p> <p><i>CASE STUDY</i></p> <ul style="list-style-type: none"> Moving towards a single log-on External access and proven protection Flexible working/ security Locking-down the desktop Proven patch management strategies <p>Richard Steel, <i>Head of ICT, London Borough of Newham</i></p>	<p>11.45 Responding To Identity Theft, Internet Fraud, ATM Fraud And Phishing Attacks **</p> <ul style="list-style-type: none"> How to approach the risks and controls of increasingly sophisticated techniques 'Phishing' - what can be done realistically? Advances in verification tools, and trends that you should be aware of now How is your organisation approaching these new threats? Responses and authentication strategies to tackle the latest 'phishing', scams Biometric identity cards update <p>Phil Cracknell, <i>Chief Technology Officer, netSurity Ltd</i></p>

12.45 Lunch

<p>14.00 Successfully Implementing The Latest Regulations Into Information Security Management: S-OX, Basel II</p> <p><i>PANEL</i></p> <ul style="list-style-type: none"> Sarbanes-Oxley and IT security: Best practice approaches Are you ready for similar EU governance directives? Top tips for dealing with pushy auditors Provisions you can make for an ever-changing regulatory landscape Is compliance a blessing in disguise? <p>Facilitator: Charles V. Pask, <i>Managing Director, ITSEC Associates Ltd.</i> Panelists: Claus Norup, <i>Head Risk Management & International IT, Winterthur Group</i>, Chris Potter, <i>Partner, PricewaterhouseCoopers LLP</i>, Richard Hollis, <i>CEO, Orthus Ltd.</i></p>	<p>14.00 Locating and Securing Your Network Backdoors ***</p> <ul style="list-style-type: none"> Protecting and testing maintenance ports on switches, routers, and other network devices Simple Network Management Protocol (SNMP): friend or foe? Practical procedures for using wired and wireless techniques for locating wireless access points Moonlight audits, war-games dialling, port scanning, SNMP probes, and other clever ways to locate unauthorised modem and remote control backdoors <p>Ken Cutler, <i>Vice-President, Information Security, MIS Training Institute</i></p>	<p>14.00 Secure Coding Principles: Protecting Your Key Assets and Personally Identifiable Information **</p> <p>A revolution is occurring with security and web applications. Networks and Internet applications have been expanding and increasing in use. You will learn:</p> <ul style="list-style-type: none"> How has this increase impacted your organisation? What are you doing today to protect your key assets? How to include security as part of your software development lifecycle process How to be pro-active with secure coding guidelines. <p>Demetrios "Laz" Lazarikos, <i>Director, Reddshell (USA)</i></p>
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15.15 Afternoon Tea Break



15.30 Email And Internet Scams And Attacks: What Legal Responses Can You Deploy? *

With the steady increase in Internet scams, phishing attacks and emails seeking to mislead or defraud customers and users, this talk will look at the legal options available to companies whose customer and users are targeted by such scams and attacks. As well as outlining the relevant legal principles, the talk will give you practical tips to maximise your chances of success in taking action in response.

- What specific legal rights may be infringed: defamation, passing off, trade mark infringement, computer misuse, ISP notice and take-down procedures
 - What are the practical legal options open to victim companies? Consideration of dispute resolution, injunctions and litigation
 - The extent to which ISPs and other intermediaries may be legally liable
 - How to persuade them to take action quickly!
- Mark Taylor, Partner, Lovells**

15.30 Building A Secure Portal Environment **

CASE STUDY

This case study is the story of an ongoing project at a major Belgian government related company. You will not hear a nice success story with a happy ending, but will learn how sometimes one has to make the best of a set of sub-optimal solutions. The presenter will share what he has and has not been achieved while building this portal environment. You will hear the reasons why. The case study is sometimes the story of fighting against forces that stick frenetically to non-flexible standards, but most of the time it is the story of fighting for looking at the overall security picture and for sensible and managed standards.

- Network security architecture
 - Patch management, secure coding security testing, intrusion prevention
 - Application level firewall
 - Systems hardening, intrusion detection
 - Security clearing
 - Good access control management
 - Global repository and user provisioning
- Toon Mordijck, ICT Security Manager, NMBS - Belgian Railway**

15.30 Who Holds The Keys To Your Kingdom? What You Should Know About Encryption **

- Why your effort in understanding cryptography should go further than passing a professional certification
- How the latest advances in cryptography affect your company
- An easy-to-understand guide on the most innovative cryptographic solutions: elliptic curves, quantum cryptography, identity-based encryption, key splitting, etc.
- A probe into the hidden dangers of today's cryptosystems
- Key management issues: how can you prevent your ideal cryptographic solution turning into a real nightmare?

Eduardo Solana, Independent Specialist on Information Security and Cryptography Lecturer, University of Geneva, Switzerland

16.30 Bugs, Worms, Trojans, Holes: Taking Control Of Software Patch Management

- How to go about establishing a process for patch management
- How the big enterprise management vendors fit in
- Is patching part of something bigger?

- Is it best built into configuration or security management?
- How will customer-supplier partnerships develop in the future?
- What are the next biggest threats?

PANEL

Facilitator: **George Thompson, Director IRM Security and Continuity, KPMG**

Panelists: **Mikko Hypponen, Director, Antivirus Research, F-Secure Corp., Vincent Bieri, Security Marketing Manager (EMEA), Cisco Systems, Ken Cutler, Vice-President, Information Security, MIS Training Institute, Chris Potter, Partner, PricewaterhouseCoopers LLP, Jason Hart, Head of Security, Whitehat**

17.30 - 19.30 WebSec Drinks Reception

WEBSEC 2005 Conference Programme:

Day Two: Wednesday, 16th March 2005

08.30 Coffee and Registration

09.00 KEYNOTE: Implementing The Jericho Vision **

David Lacey, Director of Information Security, Royal Mail

STREAM 1: Policy, Risk & Governance

Risk Controls & Planning

09.45 Measuring Information Risk: Best Practice At Alliance & Leicester **

CASE STUDY

- Identify what has worked, and which new methods for measuring risk information security professionals should be focusing on.
- How can you approach information risk metrics?
 - What measurement methodology worked and which tools where effective?
 - Developing and sending out a positive message
 - What are the benefits and pitfalls of the approach?
 - What are the next steps?

John Pendleton, Security Policy & Standards Manager, Alliance & Leicester plc

10.30 Risk Analysis Vs. Risk Management: Before You Can Manage, You Must Understand **

CASE STUDY

- Layered approach to Risk Assessment: Enterprise, Project and System levels
 - Quantitative and qualitative approaches
 - Using Risk Analysis to maximise the benefit from scarce resources
 - Iterative approach: How detailed do you need to go?
 - Risk Assessment as a process, not a tool
 - Ensuring the correct right skills mix
 - Linking information security with other Risk Analysis models in the organisation
 - You cannot manage what you don't understand
- Paul Flanagan, Information Security Officer & Crisis Management Leader, Genworth Financial, Payment Protection Insurance**

STREAM 2: IT Infrastructure Security

Enterprise Security Architectures

09.45 Resilience & Intelligence ***

- With the raft of regulatory and legislative requirements now present, what is the business benefit?
- What regulations and laws that affect your business
 - Achieving business buy-in
 - Current status
 - Resilience and regulation
 - Building resilient systems with existing building blocks
 - Choosing the best strategies
 - What does the future hold?

David Lilburn-Watson, President, High Tech Crime Unit and Principal Consultant, BCRM Ltd.

10.30 Don't Leave It All To Your Firewall! Detecting And Preventing Hidden Breaches **

CASE STUDY

- You will take away proven tactics to approach the practical and human issues of security, as well as the technical risks and some possible solutions.
- Security loopholes and back doors that circumvent your firewalls
 - How can information flow in and out of your business undetected?
 - How Trojans can slip in to your network
 - Detecting the hidden breaches
 - Designing to detect, mitigate and prevent breaches

Peter Taylor, Information Security Manager - Group Risk, Bradford & Bingley plc.

STREAM 3: Enterprise Application Security

Advanced Email Management

09.45 Spam Rules! Controls & Advanced Email Management **

CASE STUDY

- Spam trends and economic impacts
- Spamming techniques
- Key selection for spam control solutions
- What can you do: controls that work
- The future of spam

Lilia Vogt, Head of Information Security, World Intellectual Property Organization

10.30 Spoofing And Beyond: Methods & Investigation ***

PANEL

- How are basic and advanced e-mail spoofing techniques performed?
 - What is phishing?
 - Investigating e-mails to find the original sender
 - Simple Mail Transfer Protocol (SMTP)
 - Normal and spoofed headers
 - Using open relays and open proxies
 - Anonymisers and tunnels
 - Log file analysis
 - Mitigating email and instant messaging risks
- Panelists: **Dave Brunswick, EMEA Spokesperson, Anti-Phishing Working Group, and Technical Director, Tumbleweed EMEA, Armando Leite, Head of Security Testing & Assessment Group, KPMG Technology Advisory Services**



11.15 Morning Coffee Break

11.30 Anti-Terror Laws, Data Retention & Interception Of Communications *

Both the UK government and the EU are considering whether to introduce further anti-terror legislation and to increase regulation in the area of data retention.

- What the current legal landscape in relation to terrorism and interception of communications looks like
- What data retention arrangements companies are currently required to have in place
- When the police and other agencies can require companies to decrypt and/or disclose data which they hold
- What procedures companies should have in place to avoid committing offences such as "tipping off"
- The interrelationship with data protection, human rights and freedom of information legislation
- New and proposed legislation in this area

Conor Ward, Partner, Lovells

11.30 UNIX Security: Getting The Basics Right: Advanced Common Sense **

A talk on the practical controls that you have to take to secure critical UNIX environments and protect your data and the ability to do business. You will focus on the many types of controls that need to be employed against a array of UNIX specific threats.

- Why should you care about UNIX security?
- What are the threats? Mistakes, Code, Insiders, Outsiders, Fraudsters and Hackers
- Key controls: supported Hardware/Software, Patching, Inventories, Authentication and Logging
- What are the proven benefits?
- Doing business making money and keeping the regulators happy!

Rob Gordon, Team Leader, EMEA Technology Audit, Merrill Lynch

11.30 Hacking Web Applications In 60 Minutes

Although numerous commercial and freeware tools assist in locating network-level security vulnerabilities, these tools are incapable of locating application-level issues. This session will demonstrate how to identify security weaknesses for Web-enabled services that could be exploited by remote users. With numerous real-world examples, this course is based on fact and experience, not theory.

- Tackling the latest web server exploits
- How attackers manipulate HTTP and HTML to locate web application vulnerabilities
- Real-world web application weaknesses and exploits demonstrated live

David Rhoades, Principal Consultant, Maven Security Inc.

12.30 Lunch

13.15 Metrics For Good Management: What Is The Potential Cost Of Internal Security Breaches? **

- Quantifying the potential cost of network breaches to management
- Assessing accurately the likelihood of a malicious attack
- How can you assess whether the problem is escalating?
- Developing effective ways of analysing risk

Mark Stirland, Chief Security Architect, Barclays Group

13.15 Securing Voice-Over-IP (VoIP) Traffic - AKA: Click on the Monkey ***

- Using firewalls designed for VoIP traffic
- Eavesdropping on VoIP calls
- Encrypting voice traffic at the router or gateway if performance is a problem
- Separating off traffic
- Denying access to the voice gateway
- Using strong authentication for remote management and auditing
- Attack methodologies
- What the future holds

Richard Hollis, CEO, Orthus Ltd.

13.15 Using Your Intranet To Introduce A Fraud Awareness Strategy **

- How to make your staff aware of your company's fraud and ethics policies.
- Encourage your staff to identify their fraud risks
- Measure your staff's understanding of your policies and procedures
- Invite staff to record their perception of fraud in your company
- Use the intranet to explain how your company help-line / whistleblower policy works

Allan McDonagh, Managing Director, Hibis Europe Ltd.

14.15 Meeting The Business Need For Information Security In A Cost Effective Manner *

Although for a lot of security practitioners this is likely to be a step outside their comfort zone the rewards are significant and those that do manage information risk in a business-oriented, top-down, manner will be better equipped to drive it down and minimise the likelihood of damaging incidents.

- Selling security to the Board when the Board doesn't think there's a problem
- Deploying an enterprise-wide information risk analysis and management capability
- Changing mind-sets and awareness from being technology-centric to being business-centric

Andrew Wilson, Project Manager, Information Security Forum (ISF)

14.15 Values Of IDS & IPS: Understanding The Capabilities, Strengths, & Weaknesses **

- Is IPS a replacement or a complement to IDS?
- Where do you position IDS and IPS in your overall network defence architecture?
- What is the best way to test the effectiveness of your IDS and IPS?
- Network intrusion detection devices
- Host-based intrusion detection devices
- Intrusion prevention products
- Honeypots and honeynets
- Costs of deploying the various technologies

Facilitator: Ken Cutler, Vice-President, Information Security, MIS Training Institute
Panelists: Martin Hudson, Principal Advisor, KPMG LLP (UK), Richard Starnes, Director of Incident Response, Managed Security Operations Centre (MSOC), Cable & Wireless

14.15 Mobile & Handheld Security **

New technologies and services impact on many areas of corporate security from policy and standards to technical implementation. This presentation focuses how Vodafone has been working on responses to the new fraud and security threats in the telecommunications sector and will include tips on how organisations can minimise fraud.

- New services, new threats, new opportunities
- Responses to the new threats from the convergence of mobile and internet
- Update on the latest phone and handheld attacks and mitigation
- Policy and standards issues you need to address
- How to minimise fraud and data theft opportunities
- The benefits of sharing information with suppliers, industry and government

Chris Cook, Head of Product & Service Security, Vodafone UK

15.15 Afternoon Tea Break

15.30 Outsourcing Your Information Security: Identifying Your Weakest Link *

- What to outsource, when, how much?
- Tracing and managing the whole vendor supply chain - 3rd party use
- Auditing software developers
- Buying process and evaluating your partners
- Ensuring web security policy compliance from your outsourcing partners
- Building a supportable infrastructure with the vendor
- What are the advantages and disadvantages of outsourcing security

Charles V. Pask, Managing Director, ITSEC Associates Ltd.

15.30 New Year, New Security Issues **

- Top skills to satisfy your security needs
- How to challenge new methods of attack
- New challenges of the extended perimeter of security
- Synergy between devices, and expectations (Blackberry, Smart Phones)
- Compliance: more than adherence to paper based policy
- Zero day threats: Have we seen them?

John Walker, Head of Information Security and Specialist Security Services, Experian

15.30 Securing Remote User Access With VPNs & Secure Sessions ***

- Differentiating between "trusted" and "secure" VPN services
- Defining the application, connection and security requirements for secure remote user connections
- Which VPN is better: IPsec, SSL or SSH?
- Defining security policies for the effective hardening and deployment of VPNs and secure sessions
- Applying VPNs to wireless applications
- Tools and techniques for detecting and auditing VPN application security

Ken Cutler, Vice-President, Information Security, MIS Training

16.30 Audit Tools For Top Security Vulnerabilities **

- Penetration testing versus vulnerability scanning versus audit
- Top tools and techniques for network discovery
- Top tools and techniques for vulnerability testing
- Top tools and techniques for penetration testing
- What every auditor should know about network security testing

Peter Wood, Chief of Operations, First Base Technologies

16.30 Auditor Security Collection: A Penetration Environment At Your Fingertips ***

- How to simplify the preparation of technical penetration tests
- What are the requirements and revenue of this collection?
- How to exhaust the wireless analysis specialities out of the CD-ROM
- How the usability enhancements make an auditor's life easier without losing flexibility
- How to place and use it in the real world
- Future plans

Max Moser, Founder, Moser Informatik

16.30 Building A Secure Infrastructure For Wireless LANs In Munich International Airport

- Wireless LAN implementation challenges
- Private Wireless LAN
- Public Wireless LAN
- Security measures for Wireless LAN
- VPN project in the Wireless LAN

Johann Gotz, Project Director, WLANs, Munich International Airport

17.30 Close of Day two



08.30 Coffee and Registration

09.00 Integrated Security Management: Finding Interoperability Of Security Solutions To Enable Business

How are organisations embedding security into every layer of the infrastructure, including physical to applications and networks to endpoints? Hear best and worst practice from practitioners and the experts, and how security is increasingly being used to enable competitive advantage.

- Don't rely on the vendors alone! How to maximize product capability
- Integrating information security architecture into the overall IT architecture
- Linking hardware and software options of your choice for maximum protection
- How can security enable business?
- Is vendor consolidation on the horizon? How will this impact your organisation's security strategy?
- Physical and IT security convergence: What is on the horizon? How can you approach this?
- What companies/industries are the most admirable with regards to security? Why?

Panelists: **Richard Starnes**, Director of Incident Response, Managed Security Operations Centre (MSOC), **Cable and Wireless**, **Vincent Bieri**, Security Marketing Manager (EMEA), **Cisco Systems**, **David Rhoades**, Principal Consultant, **Maven Security Inc.**

PANEL

STREAM 1: Policies & Governance	STREAM 2: IT Infrastructure Security	STREAM 3: Enterprise Application Security
<p>Implementing Effective Information Security Policies</p> <p>10.00 A Progress Report On The Adoption ISO 17799 *</p> <ul style="list-style-type: none"> • Selling the concept of information security in a company • Adopting a framework • How to leverage on existing standards and procedures • Getting buy-in from technical staff • How to measure progress and degree of success, or failure <p>David Allin, Director in Information Services, European Patent Office</p>	<p>Anti-Hacking & Anti-Viral Tactics</p> <p>10.00 Anatomy Of A Hack: How To Get Your Network Hacked In 10 Easy Steps ***</p> <p>In this session, learn about the 10 (actually 14) things that very successful hackers will do to compromise your network. Learn how hackers use these techniques, and how to prevent them. The techniques may surprise you, but your network health will improve greatly once you understand them.</p> <ul style="list-style-type: none"> • Do you think all hackers use the same techniques to break into your network? • Do you think they all guess your passwords? • Do you think that an unpatched vulnerability is the only way to compromise your domain controllers? • SP2 and non-executable stacks: Is this really the end of buffer overflow vulnerabilities? <p>Stephen Lamb, Lead Information Security Specialist, Microsoft</p>	<p>Key Security Strategies for Internet Banking & Online Commerce</p> <p>10.00 Latest Web Application & E-Banking Hacking Techniques & Defence Strategies **</p> <p>Web applications themselves now form part of a Corporation's 'line of defence' and must be robust enough to defeat or reduce the probability of an emerging plethora of http based hack attacks. The chosen defence strategy also must be based upon correct choice of application, application code design, implementation and integration with network security technologies (don't throw out your firewalls yet!!)</p> <ul style="list-style-type: none"> • 'Popular' vulnerabilities associated with web applications - especially those implemented within e-business and e-banking web portals • Possible solutions that can be deployed to ensure secure web application deployment <p>Simon Pascoe, Principle Internet Security Architect, BT Security Practice</p>
<p>11.15 Morning Coffee Break</p>		
<p>11.30 Off-Shoring: Managing Security Risks Of Outsourced Code Development & Offshore Personnel *</p> <ul style="list-style-type: none"> • What to consider when selecting your outsourcing partner • What to consider for relationship management • Standards? What standards? • Risk management - balancing system development control requirements against the perceived benefits <p>Martin Whitehead, Director, ISMS Consulting Ltd., Formerly Head of IT Security, Smile</p>	<p>11.30 Computers & Crime **</p> <p>Hear the real facts behind the following statements and take away top tips on how you can protect your organisation.</p> <ul style="list-style-type: none"> • Virus writers have changed from hobbyists to criminals • Spammers make millions by sending out their junk mail • Real-world companies are launching DDoS attacks against each others • Phishers are stealing banking information at an alarming rate • Criminals are hosting fraud sites on innocents bystanders' home PCs • What to do? <p>Mikko Hypponen, Director, Antivirus Research, F-Secure Corp.</p>	<p>11.30 Hacking A Transactional Web Application ***</p> <p>This live demonstration of the latest application hacking techniques will show you how you can protect transactional web applications from emerging attacks.</p> <ul style="list-style-type: none"> • Why hackers target the application-layer • Demonstration of application hacking techniques- Blended Phishing, XSS, SQL injection, etc. • Analysis of the latest techniques and tools hackers used to attack Web applications • How hackers automate application attacks • Google hacking • Holistic approach to developing secure web applications • Proactive solutions to protect Web applications • Hacking a transactional Web application: • End point trust <p>Edward Barlow, Technical Director, KaVaDo Europe</p>
<p>12.30 Lunch</p>		
<p>13.45 Business Continuity: Writing & Testing The Plan **</p> <p>Advice for those starting a plan, some practical advice for those who have already done so.</p> <ul style="list-style-type: none"> • Why have a plan? • What makes a disaster? • How to handle security breaches while minimising the impacts • What to include • Who takes charge? • Testing tips • After the test what comes next? <p>Brian Shorten, Systems Integrity Officer, International Security Group, MCI</p>	<p>13.45 Detecting Anomaly-Based Intrusion Detection Of Zero-Days Attacks **</p> <ul style="list-style-type: none"> • Why we desperately feel the need for anomaly detection today • Intrusion detection as a system and a process, not a software • Introduction to learning techniques for anomaly detection • Detecting zero-days attacks: hope or hype? <p>Stefano Zanero, Ph.D. Student, Politecnico di Milano University & Co-Founder, Secure Network Srl</p>	<p>13.45 XML-Based Application Security **</p> <p>This presentation examines the range of highly secure applications architectures that can now be built using XML-based technologies.</p> <ul style="list-style-type: none"> • Concepts of 'application security' and the common security services API • XML, Web Services architecture and XML security components • SOAP messaging and its security extensions • Derived security protocols: XKMS, S2ML, SAML, WS-Security, XACML • XBRL and risk reporting <p>John Sherwood, Operational Risk and Compliance Specialist, IdRisk Limited</p>

CASE STUDY

HACKING DEMO

CASE STUDY

HACKING DEMO

CASE STUDY



14.45 Learning, Development And Communities Of Practice: Information Security's Secret Weapons *

CASE STUDY

What is the key role that the learning and development of individuals both within and outside the information security function can play? How can this be used to add further depth to an organisation's defences? You will learn how Communities of Practice can expand your Information Security Group's reach by hearing the lessons learnt from the development of Reuters' own Community of Practice.

- Stakeholder analysis: Identifying who else can help protect the organisation
- The importance of networking
- Developing a meaningful learning curriculum
- Adopting a "blended" learning approach
- Communities of Practice: theory and practice
- What are the important lessons learnt?

Andrew MacGovern, *Head of Learning - Operations & Technology, Reuters*

14.45 Modern Hacking Techniques: Theory & Realities Direct From The Ethical Hacker ***

HACKING DEMO

There is a huge lack of understanding when it comes to the real techniques and motivations of experienced hackers. This session will show you the context of a sophisticated, organised and financed attack: A group of experienced hackers, financed by an intelligence agency or an organised crime organisation attempting to remotely break into the operational network of a foreign bank. By describing all the possible steps of the scenario, you will learn:

- How is such a scenario possible today?
- If so, how? How much does it cost?
- How long does it take?
- What kind of skill is required?
- What can you do to prevent it?

Marco Ricca, *Founder, ILION Security SA and Researcher, EPFL/HP Labs*

14.45 Securing Active Directory Services ***

Active directory is rapidly becoming the most deployed directory service in the world. Microsoft's speciality of producing systems that provide core functionality out of the box has seen to this. There are unfortunate side effects to this policy, the understanding of which are essential. Although the good news is that, when designed and implemented creatively, it can offer functionality that you'd never have imagined, and becomes secure. You will gain insights into the most effective ways of using the Active Directory's own features and functions to shore up its own defences, while simultaneously increasing its ROI to your business.

- The concepts needed to create a secured architecture
- Tips, tricks and realities of group policies
- Laying down hierarchical authority
- Ensuring consistency and enforcing convention
- Creating cohesive architecture

Dominic Bland, *Principal Consultant, MindWalker Ltd.*

15.30 Afternoon Tea Break

15.45 Part One: Designing & Implementing Effective Security Policies *

CASE STUDY

- What was the need for ISMS?
- What was the approach/methodology

- Risk assessment
- Deliverables and specific key success factors
- Implementation plan
- Monitoring for compliance

George Chlomodis, *Information Security Manager, TIM Hellas Telecommunications*

15.45 Peer to Peer Network Threats & Defences ***

- Peer-to-peer Internet-based services: Napster, Gnutella, Kazaa, eDonkey, public instant messaging
- Security and legal issues arising from use of peer-to-peer Internet-based services and peer-to-peer application sharing
- Methods for bypassing controls for peer-to-peer applications
- Security countermeasures for detecting and controlling the use of peer-to-peer applications

Ken Cutler, *Vice-President, Information Security, MIS Training Institute*

15.45 Leveraging Today's Top Internet Forensics Tools **

- Responding to initial suspicions
- What are the early warning indicators of fraud or computer crime and misuse
- Investigative circumstances
- How best to commence and conduct the investigation
- 10 analytical methods common to all investigations
- Collecting computer evidence
- How to handle, collate and store admissible computer evidence
- Tools and techniques to recover and restore data

Ed Wilding, *Director, Data Genetics International Ltd*

16.45 Part Two: Implementing BS7799 & Achieving Certification: Challenges, Roadblocks & The Route-Map *

CASE STUDY

- Information security: challenges and roadblocks
- An introduction to BS7799 Standard
- Development and implementation of
- Policies and standards
- Achieving and monitoring compliance
- Ongoing awareness and training
- The certification process and the way forward

Gan Subramaniam, *Head of Information Security, Homeloan Management Limited*

16.45 The Windows XP Security Debate ***

Rarely these days do you hear contention on the stability of the system, but debate endlessly rages on its security. Fans of the system will tell you that point out that its security is constantly improving as lessons are learnt; its detractors will insist that patching should not be necessary, it should have been fully secured out of the box.

- What is XP good for? What is it not good for?
- The reality of patching
- Is there another browser war on the horizon?
- What was "wrong" with SP2 and will it happen again?

Dominic Bland, *Principal Consultant, MindWalker Ltd.*

16.45 Evaluating Your Patch Management Needs: Operational Risk & Cost Efficiency Approaches ***

- 95% of Wolverhampton Council PCs can now be patched within 24 hours of a software update being released. Learn how the challenges have been approached by WCC and the technical solutions.
- Setting the scene and business change requirements
- PM: Technical solutions deployed at WCC and the lessons learnt

Paul Dunlavy, *Major Projects Manager and Matthew Jeavons*, *LAN Manager, Wolverhampton City Council*

17.30 Close of Conference

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