

# The Mailshot

## Monthly communication of ISACA London Chapter

### Special Interest Groups

The inaugural meeting of the COBIT SIG was held prior to the membership meeting on February 27th, and was attended by sixteen members. Volunteers came forward to help organise and manage the SIG (thanks to all for their input), and there will be clear objectives in place when the next meeting takes place in April. Useful material has already been distributed to SIG members.

If you're interested in being a part of this SIG, then please contact Roger Southgate:  
southgat@nildram.co.uk

As previously mentioned, there are two other SIGs (IT Security Awareness and IT Project Auditing) still in the process of enrolment. If you are interested, then contact Cynthia Garibotto (e-mail cynthia.l.garibotto@uk.pwcglobal.com)

### E-Mail Addresses

Just a gentle reminder to those of you who haven't checked that we have your up to date e-mail addresses to ensure that you send them to Nancy.

### 2003 New ISACA Computer System

The 'roll out' of the new Rolling Meadows computer system is under way and the first membership benefit is now in place. You should all by now have received your logonid and

password to enable you to access the system.

You will now be able to update your contact hours on line as well as recording changes of contact details

### Datawatch Articles

We didn't get a great response to our call for articles in the last mailshot. It would be a good thing for the content of Datwatch if we could get some articles from serving auditors sharing with colleagues the good and bad things that they have encountered in their audit work. If you would like to contribute, please contact Paul Fortmann  
(paul.fortmann@btinternet.com).

### 2003/2004 Board

As previously mentioned, if you are interested, in serving on the 2003/4 Board please contact any Board member.

Nomination forms accompany this mailshot

### Volunteers

If you'd like to register to act as a volunteer in the event that the need should arise, then please contact either a Board member or myself

### March Membership Meeting

**27 March 2003, 5.30pm**  
**ABN Amro, 250 Bishopgate**

### 'Investing in Business Continuity Management'.

**Sally Hales & Niklas Hageback**  
**KPMG**

This month's presentation ('Investing in Business Continuity Management', given by Sally Hales and Niklas Hageback of KPMG) should be of topical interest, in view of current events. Senior management minds should now be concentrating on the need to keep their businesses available in the event of a loss of computing, and seeking positive assurance about their organisations' ability to recover

It's also the case that the issue hasn't been visited in recent Chapter presentations, and it'll be interesting to see the current developments and issues.

Please register ahead with Nancy if you plan on attending this event

The aim of this presentation is twofold. Initially the talk will focus upon the rationale for investment in business continuity management (BCM) including an appreciation of the drivers for BCM, the investment required and the need to embed business continuity management within the culture of organisations. Sally Hales will examine what has changed from a business environment perspective in order to understand why an organisation should invest in robust business continuity management and why that investment needs to be maintained over time. Sally will explore some of

the options available to ensure cost-effective recovery strategies are implemented and that investment-spend is prioritised appropriately. Following this discourse, Niklas Hageback will continue the presentation with a focus upon ensuring a return on the organisation's investment (ROI) in BCM. Niklas will introduce a framework within which BCM is an integrated part of Risk Management and explain how it can be combined with other risk mitigation strategies, such as controls and insurance, to achieve total Operational Risk Management. Niklas will focus upon the link between Operational Risk and BCM and will case study an example of how the benefits of BCM components can be quantified from an Economic Capital perspective. The focus will also be on how a financial institution can optimise its Operational Risk exposures using a combination of mitigation techniques and hedges, including business continuity management.

**Sally Hales, Manager, High Availability Team - KPMG**

Sally is a Manager within KPMG's National High Availability team responsible for Business Continuity Management and Information Availability Services for Financial Sector clients. She joined KPMG in 1991 and began to focus on business continuity management in 1996. Sally has worked on a variety of business continuity engagements in the finance, manufacturing and oil and gas sectors. She particularly enjoys working overseas and has managed projects in Europe, the Middle-East and Asia (EMEA).

**Niklas Hageback, Manager, Financial Service Advisory Group - KPMG**

Niklas is a Manager within KPMG's Financial Service Advisory Group. He has a comprehensive background and experience in operational risk management as well as project management, providing services for a number of top tier financial institutions covering all aspects of the operational risk management framework, including quantification of economic and regulatory capital and risk reporting.

**Invitations for expression of interest in taking on Chapter Administration duties**

The ISACA London Chapter Board is planning to split the role of the current administrator into publications duties (Datawatch and Mailshot) and chapter administration. Nancy Watt will continue to deal with the publications but invitations are now being sought for the administration related work. Anyone interested in tendering for this work should contact either Charles Mansour or Allan Boardman by Friday 11th April 2003.

**Membership Meetings 2003**

**27 March 2003**

*Risk Management in 2003*  
**Gareth Rowland**  
ABN-Amro, 250 Bishopsgate

**24 April 2003**

*CRSA & the IT Auditor*  
**John Mitchell**  
ABN-Amro, 250 Bishopsgate

**22 May 2003**

*Data Protection - What's coming up & implications for systems (preceded by AGM)*  
**Stewart Dresner**  
ABN-Amro, 250 Bishopsgate

**26 June 2003**

*Forensics*  
**Ian Henderson**  
ABN-Amro, 250 Bishopsgate

If you wish to attend any of the above meetings, please email Nancy to reserve your place. Please note that the meetings are free to members but a fee of £20 will be charged for non-members.



